

# GENERAL TERMS AND CONDITIONS OF SALE –CAMPGROUND “Vieux Moulin” – 56780 Île-aux-Moines

## Article 1 – SCOPE

These General Terms and Conditions of Sale apply to all bookings made with the municipal campground “Vieux Moulin”, rated 2 stars, whether for:

Rental of bare pitches

Rental of classic tents to assemble (2 to 4 people), with mattresses and inflatable pillows, without electricity package

Rental of “Sibley” tents for 2 to 4 people, including one double bed, two single beds or a second double bed, without electricity package

Rental of “Lodge” tents for 2 to 4 people, including 2 separate bedrooms (one with a double bed, one with two single beds), a furnished and equipped living area, with electricity package included. This tent can accommodate a 5th person with an additional inflatable mattress at €8.00 per night.

For all stays, pets are not allowed and smoking is strictly prohibited inside the tents and communal buildings.

These terms are communicated to every client before the conclusion of the service contract and prevail over any other version or contradictory document. The client declares having read and accepted these General Terms and Conditions of Sale before concluding the contract. Validation of the booking constitutes acceptance without reservation of these Terms. These General Terms and Conditions of Sale, which may be modified later, remain accessible at any time on the campground’s website.

In accordance with the French Data Protection Act of 6 January 1978, reinforced by the GDPR, the client has the right to access, rectify, oppose, delete, and transfer their personal data. To exercise these rights, the client may send a request to: Camping Municipal du Vieux Moulin – 187 Rue du Vieux Moulin – 56780 ÎLE AUX MOINES Website: <https://www.mairie-ileauxmoines.fr/tourisme-services/camping-municipal/> (mairie-ileauxmoines.fr in Bing) Phone: 02 97 68 91 45 Email: [camping@mairie-ileauxmoines.fr](mailto:camping@mairie-ileauxmoines.fr)

## Article 2 – BOOKING CONDITIONS AND PAYMENT

### 2.1 Booking conditions

A booking only takes effect after approval by the Municipal Campground of Île-aux-Moines, following receipt of a 30% deposit and the reservation contract duly completed and signed, returned within 14 days from its date of issue.

After this deadline, if payment has not been received, the booking will be considered cancelled and the cancellation conditions will apply. All rentals are nominative and cannot be transferred or sublet.

Client preferences regarding camping pitches will be considered by the Manager. However, the campground cannot guarantee a specific pitch. The Manager will do her best to accommodate the client’s request but reserves the right to modify the initial pitch depending on organisational needs. Only the location, dates, and type of pitch are guaranteed.

For last-minute or on-site bookings, full payment of the stay is required.

The balance of the stay must be paid upon arrival.

Unaccompanied minors cannot book a stay.

Bare pitches and classic tents can be booked starting from one night.

Sibley tents can be booked starting from 2 nights.

Lodge tents can be booked starting from 2 nights between 11/04/2026 and 30/06/2026, and must be booked from Saturday to Saturday between 01/07/2026 and 13/09/2026.

### 2.2 Accepted payment methods

Bank card, bank transfer, ANCV holiday vouchers, bank cheque (not accepted within 15 days before arrival), and cash (notes above €50 are not accepted).

## Article 3 – RATES AND TOURIST TAX

Rates are set by deliberation of the Municipal Council for the current year. They are inclusive of all taxes (VAT included), excluding tourist tax.

The tourist tax is collected on behalf of Golfe Morbihan Vannes Agglomération and is added per day and per adult aged 18+ (according to the rates applicable to a 2-star campground). Any adjustment in the number of people, whether increasing or decreasing, must be reported upon arrival for accurate calculation of the tourist tax.

Optional paid services may apply. Rates established at booking do not include paid services such as washing machine tokens, dryer tokens, electricity access (except for Lodges), extra bedding, night-time visitors, or visitor showers. Rates are inclusive of all taxes.

A €200 security deposit (bank cheque) is required upon arrival for Lodge and Sibley rentals. It will be returned upon departure after inspection of the rental.

## Article 4 – YOUR STAY

### Arrival

Arrival between 5 p.m. and 7 p.m. In case of delay, please inform us by phone at 07 86 36 00 34. If no message is received from the client indicating a postponed arrival date, the pitch becomes available 24 hours after the date initially

planned in the contract. In this case, only the 30% deposit will be retained; full payment is required only for completed stays.

### Departure

On departure day, the rental or pitch must be vacated and cleaned by 11 a.m. at the latest. Any late departure may result in an additional night being charged at the current rate.

Campers must ensure the pitch is left in good condition. The campground declines responsibility for incidents falling under the camper’s civil liability.

Each tent, equipped or not, is designed for a maximum number of occupants as stated in the rental contract. This capacity cannot be exceeded; babies and children count as one person. If the maximum capacity is exceeded, the municipality cannot be held responsible for any incident; the clients’ liability may be engaged.

Any change in the composition of the group listed on the reservation form must be reported, while respecting the maximum capacity.

Maximum capacity per pitch: 6 people, including children and babies.

The internal rules displayed at reception must be fully respected.

## Article 5 – MODIFICATION AND CANCELLATION OF STAY

Any request to extend the stay will be handled according to availability and current rates. No reduction will be granted for late arrival or early departure. For date changes, the same pitch cannot be guaranteed.

For pitch or tent rentals, any cancellation must be made by registered letter with acknowledgment of receipt. Cancellation conditions:

Cancellation more than 30 days before arrival: full refund of the deposit.

Cancellation less than 14 days before arrival: full stay is due. However, upon presentation of supporting documents, full refund applies in cases of:

- Serious accident, serious illness, hospitalisation or death of the client, spouse, descendants or ascendants
  - Death of a parent, grandparent, sibling, brother-in-law or sister-in-law
  - Serious damage caused by theft, fire or natural elements affecting the client’s home or vehicle
  - Economic redundancy of the client or spouse
- Cancellation by the campground (except force majeure): full refund of the stay. No damages may be claimed.

Force majeure refers to any external, unforeseeable, and irresistible event. Natural disasters or exceptional climatic events are considered force majeure.

## Article 6 – ACCESS AND SAFETY

Access to the campground is strictly reserved for registered guests. Day visitors must obtain prior authorisation from the Manager and must leave the site before 9:30 p.m.

No vehicles are allowed inside the campground.

In case of emergency, campers may use the emergency numbers displayed at reception.

Between 10 p.m. and 8 a.m., noisy activities, singing, shouting, music, and tent assembly are prohibited. Everyone is asked to respect the peace of others.

Children’s play areas must be used under adult supervision and responsibility.

## Article 7 – ANIMALS

Animals are not allowed inside the campground.

## Article 8 – IMAGE RIGHTS AND CLIENT COMMITMENT

By accepting these General Terms, you authorise the campground to photograph, record, or film you during your stay. You also consent to the use of these images, sounds, videos, and recordings on any communication medium, including the campground’s website. This authorisation also applies to people staying with you.

It is granted free of charge, worldwide, for a duration of 5 years.

Clients also agree to read and comply with the campground’s operating rules and internal regulations.

## Article 9 – APPLICABLE LAW AND CONTRACT LANGUAGE

These General Terms and all related operations between the campground and the client are governed by French law. They are written in French. In case of translation, only the French version prevails in case of dispute.

## Article 10 – SANCTIONS

Any serious or repeated breach of the internal regulations may result in immediate expulsion without refund.

## Article 11 – DISPUTE RESOLUTION

Any disputes arising from the provision of services under these General Terms, relating to their validity, interpretation, execution, termination, consequences or follow-up, and not

resolved amicably, will be submitted to the competent courts under common law.

The client is informed of the possibility of resorting to consumer mediation (C. consom., art. L 612-1) or sector-specific mediation bodies. The client may also choose any alternative dispute resolution method, such as conciliation.

## Professional Civil Liability

The Municipality of Île-aux-Moines has subscribed to professional civil liability insurance in accordance with articles 20 and following of decree n°94-490 of 15 June 1994, implementing law n°92-645 of 13 July 1992. It covers consequences of clients’ civil liability during their stay for bodily, material, and consequential immaterial damage caused to third parties during activities organised by the establishment or on the direct route between the establishment and the activity location.